



Government
of Canada

Gouvernement
du Canada



Powered by CDS: **Strengthening End-to-End Digital Service Delivery Across Government**

Canadian Digital Service / 2025–2026 Annual Report

Canada 



The [Canadian Digital Service \(CDS\)](#) powers service delivery to the public. CDS offers government teams digital products to provide a better, more integrated experience, one that enhances trust in government, gives better access to government programs, all while driving operational efficiencies.

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ISSN: 2818-4122

CAT: SG2-11E-PDF

Cover image: www.magnific.com

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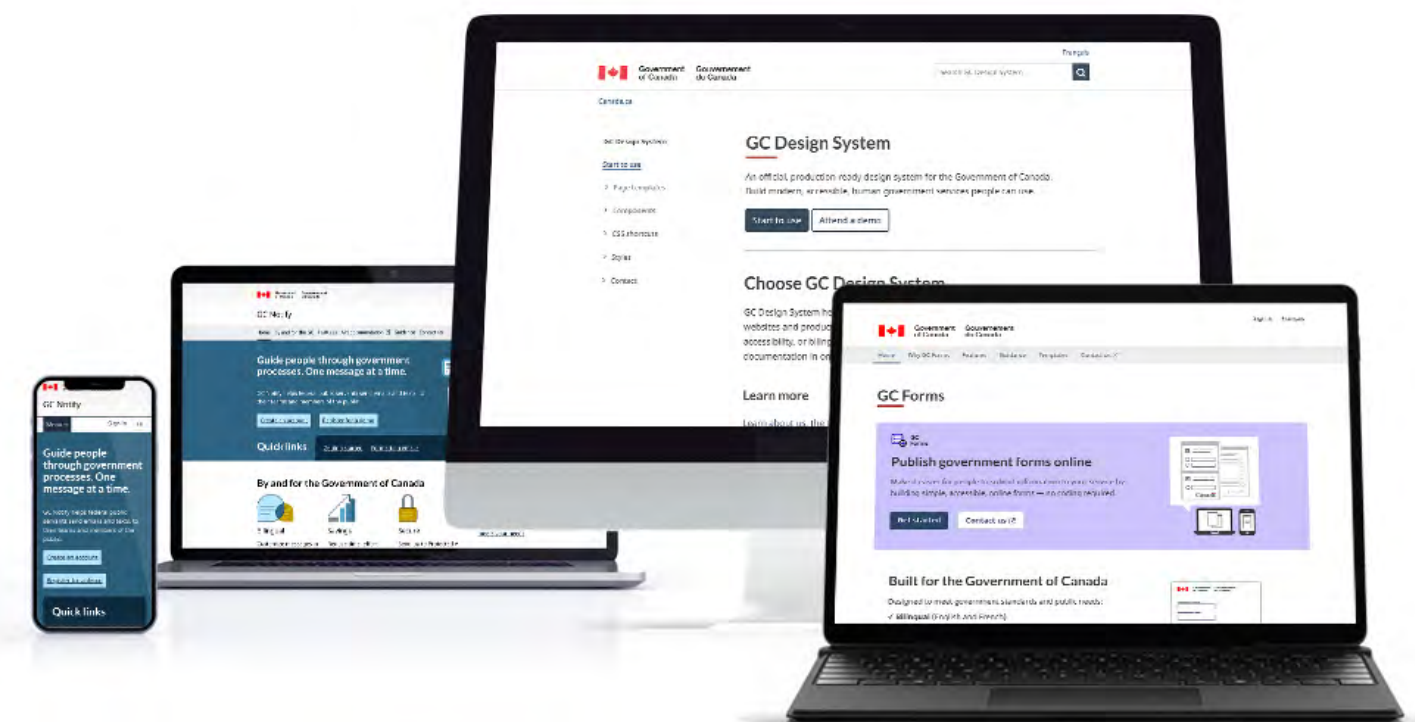
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CDS suite of products and services. 31

Executive summary

The 2025–2026 fiscal year was a defining one for the Canadian Digital Service (CDS), marked by measurable progress and growing impact across the Government of Canada (GC). Anchored in the [2024–2027 CDS Next Strategy](#), our work centred on four key missions: easy access to government services, human centred user experiences, trustworthy services enabled by data and technology, and empowering people to deliver, all supporting effective [end-to-end digital services](#) for everyone in Canada.

This year, CDS moved beyond demonstrating what's possible to delivering impact at scale, expanding proven products, developing new ones and launching real-world testing, and making it easier for departments to modernize services. These efforts are supporting government transformation by enabling delivery, improving user experiences and supporting better outcomes across the country.



CDS results by the numbers*

CDS product and service adoption deepened



98%

Of medium and large GC departments and agencies rely on one or more CDS products and services to support their service delivery.



Nearly half

Of all GC departments and agencies adopting CDS products or services used five or more this year, up from 30% last year.

*Source: CDS Partner Success and Insights team

Major progress was made on digital credentials



Over 60 log-in systems

To be replaced by CanadaLogin, launched in April 2026, a major milestone toward seamless access to federal services.



GC Issue and Verify advanced from concept to real-world testing

Enabling secure issuance and verification of digital credentials.



Memorandums of understanding

(MOUs) were concluded with the [United Kingdom](#) and the [European Union](#) to share best practices and advance digital credentials.

Scaling reusable platform products across the GC



106M [GC Notify](#) notifications sent

Bringing the total to 329M to date.



1,956 forms published using [GC Forms](#)

For a total of 3,830 to date.



10 [GC Design System](#)-powered websites and applications launched

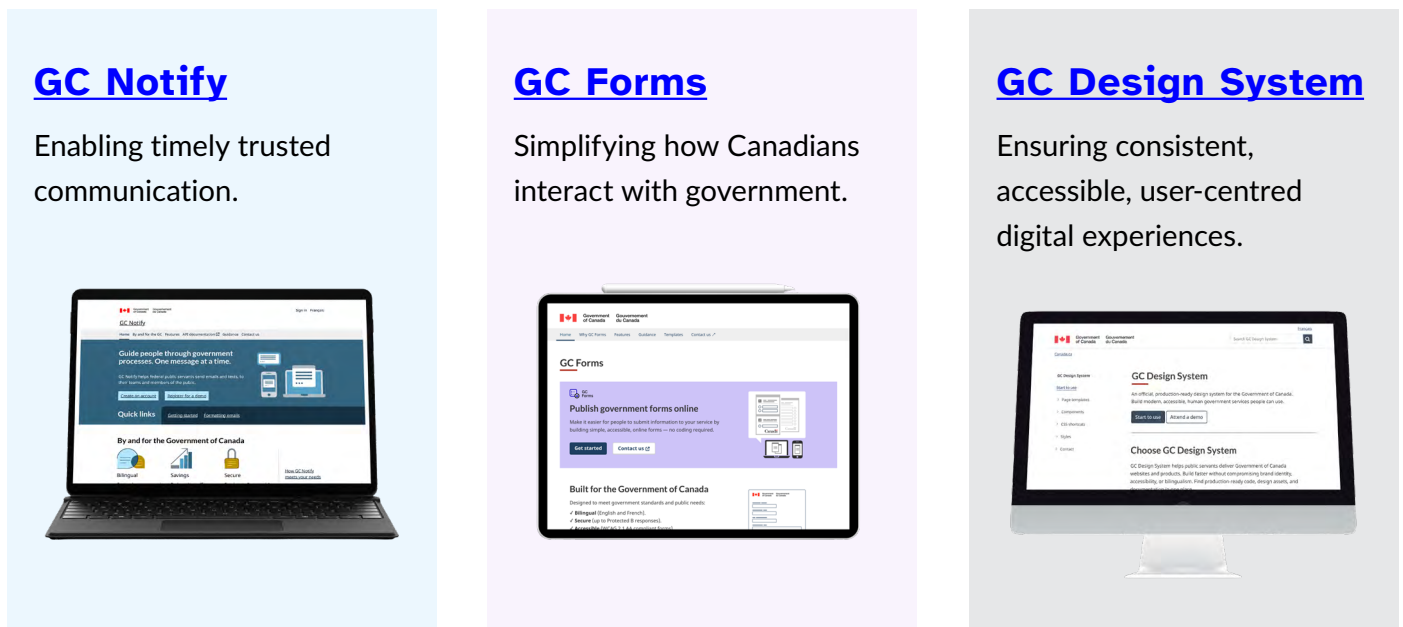
Totalling 20 to date.

Message from the CEO

This year proved the power of CDS when we focus on building and scaling products that make a real difference. As our 10th anniversary approaches, I'm proud of our progress and energized by what's still to come. What began in 2017 as a bold challenge to the status quo has become a trusted, scalable, and people-centred organization shaping the future of public service.

Two-thirds into our [2024–2027 Strategic Vision](#), our mission remains the same: to enable simple, accessible, and effective end-to-end digital services for everyone in Canada. We work in the open. We test early. We iterate quickly. And we focus relentlessly on measurable outcomes. We build secure, accessible, and reliable digital solutions and we equip digital talent with the tools they need to deliver meaningful, lasting improvement.

This year, we continued to scale our core platform products:



Montage: CDS

These platform products are built as Digital Public Goods; they are reusable, interoperable, privacy-preserving, and designed to scale across jurisdictions. They are already helping departments deliver better services, faster. At the same time, CDS played a pivotal role in strengthening Canada's [Digital Public Infrastructure](#) (DPI), the shared systems that enable secure, seamless digital services across governments and beyond.

We advanced two foundational components of this infrastructure:



CanadaLogin

A single, secure sign in for federal services.



GC Issue and Verify

A new solution for issuing and verifying digital credentials.

Together, these initiatives form the backbone of a modern, efficient, and sovereign digital ecosystem, one that improves service quality, strengthens security, and delivers lasting value for Canadians. And through our growing network of international collaborations, we are positioning Canada within a global community committed to improving digital service delivery.

But what inspires me most is not the technology. It’s the people behind it. None of this progress would be possible without the dedication of our teams and the collaboration of our partners across government. Your expertise, your creativity, and your commitment to public service are what turn ambition into reality. Thank you for everything you do. Thank you for believing that government can deliver better. Thank you for building what comes next. We are shaping the digital foundations of tomorrow, and those foundations are **powered by CDS.**

— Paul N. Wagner
CEO, Canadian Digital Service

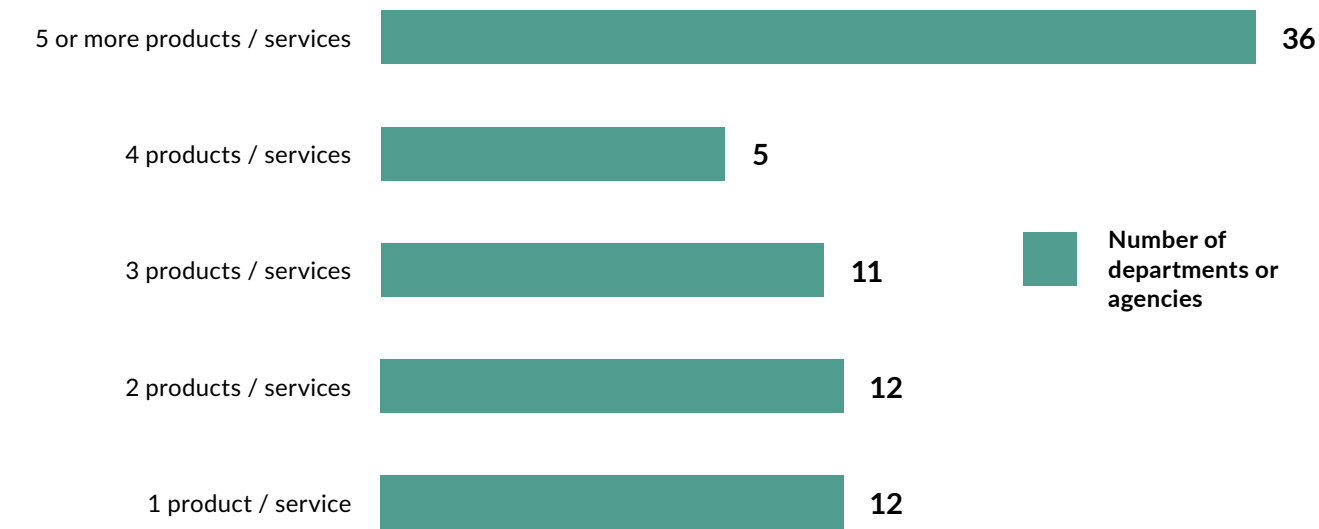
Building a stronger shared digital foundation

CDS exists to ensure Canadians receive government services that are high-quality, efficient, accessible, and easy to use, a goal that only works when government moves together.



Source: www.magnific.com

Growing adoption of CDS products across government

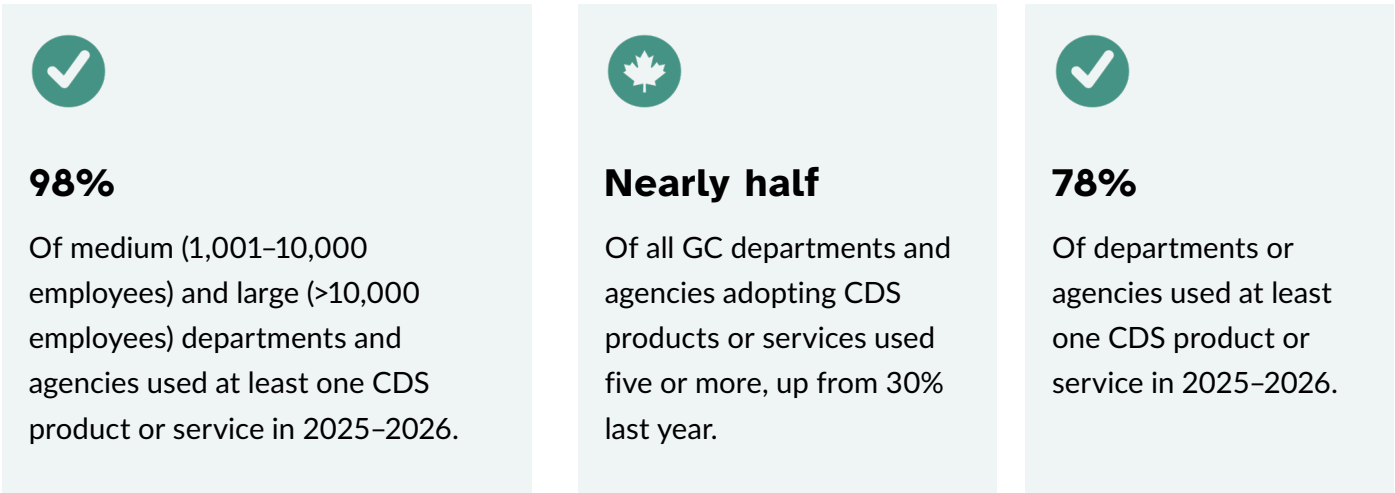


Key finding:

This chart shows the number of departments or agencies adopting different numbers of CDS products or services. Departments adopting 5 or more CDS products/services represent the largest group, with 36 departments or agencies.

Source: CDS Partner Success and Insights team

In 2025–2026:



In 2025–2026, CDS strengthened its partnerships both within and beyond the Government of Canada (GC). Across the federal landscape, CDS established strategic Memorandums of Understanding (MOUs) that deepened collaboration on digital service delivery. For example, a five year partnership with the Department of National Defence (DND) was initiated in March 2026 to accelerate the modernization of digital service delivery.



“Our partnership with CDS marks an important step in advancing modern, secure, and user centred digital services for people in Canada. By working together, DND and CDS are accelerating the development of digital products that both strengthen Canada’s digital sovereignty and improve how Canadians access the services they rely on.”

— Assistant Deputy Minister (Digital Services), Department of National Defence

Purpose and strategic direction

Partnerships with provincial and territorial governments and other organizations

Beyond the GC, CDS advanced partnerships with provincial and territorial governments across Canada. Information sharing and collaboration with provinces and territories are ongoing to advance interoperable digital solutions, support the use of digital credentials through Canada Login, and promote the adoption of proven best practices.

Some of this work was supported and advanced by the [Institute for Citizen-Centred Services](#) (ICCS), which worked with all levels of government across jurisdictions to share information and support decision making. ICCS served as the secretariat for the Public Sector Chief Information Council (PSCIOC) and the Public Sector Service Delivery Council (PSSDC). CDS co-chaired PSCIOC and participated in Joint Council meetings to discuss and share information related to security, digital public infrastructure, digital credentials, and service delivery. CDS also worked closely with ICCS on these initiatives.

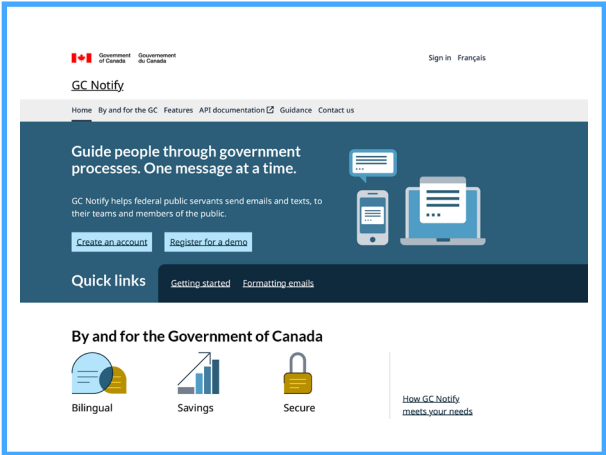
In addition, CDS collaborated with academic institutions such as the Telfer School of Business on research projects, and civic-tech organizations like Code for Canada to improve service design and support digital transformation.



Source: www.magnific.com

GC Notify

Empowering government to communicate more effectively with users by offering timely information delivered through email and SMS.



2025–2026 key results



61

Departments using GC Notify (+8 since last year).



106M

Notifications sent (+45% since last year; 329 million total notifications sent).



929

Live services (+26% since last year).



New feature

Launched a sample template library with pre-built bilingual templates for common use cases like appointment reminders and verification codes.



More capacity

Enhanced text messaging performance, increasing capacity sixfold.



Better monitoring

Transitioned to self-hosted monitoring tools for better visibility at lower cost.



Keeping users informed

Launched a dedicated newsletter to keep clients informed about new features.



Powered by CDS: GC Notify use cases

Canada Dental Care Plan

Used GC Notify for multi-factor verification, confirmation receipts, and API-triggered status updates, letting applicants engage digitally instead of by mail and saving physical mailing costs.

Health Canada

Used GC Notify to send product recalls and safety alerts to Canadians and has built a reusable Drupal module so other teams across the department can integrate GC Notify into their own workflows.

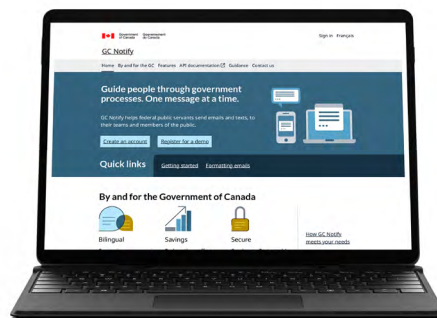
Indigenous Services Canada

Used GC Notify to distribute its Water and Wastewater Operator Salary Market Study to over 3,000 recipients, helping inform fair pay practices, salary planning, and workforce management for operators in First Nations communities.



“Thanks to GC Notify, Canadian Dental Care Plan applicants can choose to engage with the program digitally vs letter mail, saving the program physical mailing costs. We’ve sent around 1.4 million automated new communication emails to CDCP applicants using the notification service and its API feature, and the number continues to grow as awareness of the service increases.”

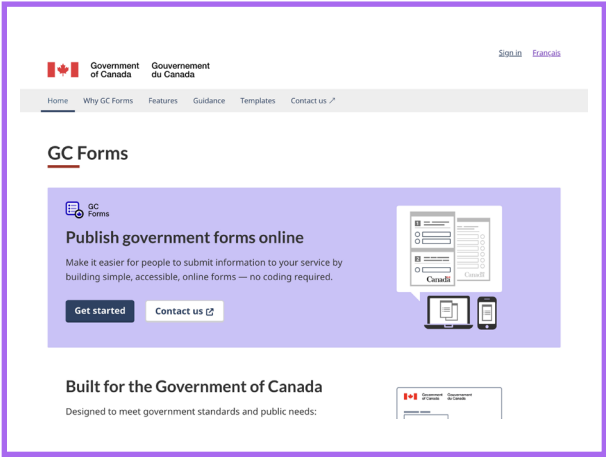
— Director, Employment and Social Development Canada



Montage: CDS

GC Forms

Helping government users quickly and easily publish simple, accessible, online forms that the public can use to access the services or benefits they need.



2025–2026 key results



74

Departments now use GC Forms
(+23 since last year).



1,956

Forms went live, representing a
39% increase from last year.



895,000+

Submissions were received from April 2025 to March 2026.



Easier to fill out

Forms were made easier to fill out by offering pre-formatted options instead of manual entry.



Increased security

Secure Application Programming Interface (API) access was enabled for Protected B forms, so sensitive information can be collected safely.



Improved useability

Forms are now more accessible, with improved readability and time-zone-aware closing dates.



Powered by CDS: GC Forms use cases

Fisheries and Oceans Canada

Used GC Forms to recruit research participants, collect user feedback, and support accessibility testing, with Protected B capabilities allowing teams to collect sensitive information securely without a separate tool or lengthy approval process.

Department of Finance Canada

Used GC Forms to collect public consultation responses on proposed Tariff measures, launching a GC-branded form without lengthy timelines.

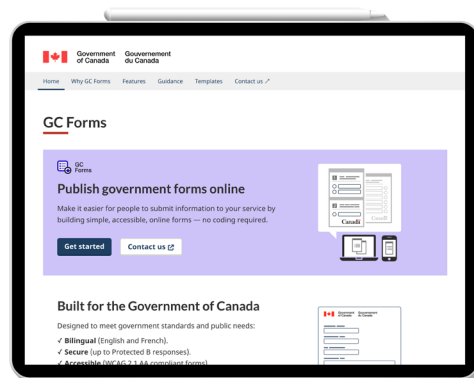
Natural Sciences and Engineering Research Council

Used GC Forms to assess the financial risk of organizations applying for research grant eligibility, including universities, colleges, and research hospitals.



“GC Forms are so user friendly [...] From a workflow perspective, it significantly reduced the time and effort required to build [an application] form and made it easier to standardize the information we receive, which is particularly helpful given the volume and complexity of applications we manage.”

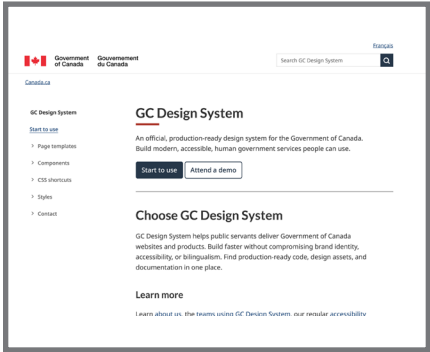
— Senior Expert, Public Health Agency of Canada



Montage: CDS

GC Design System

Helping public servants build and deliver Government of Canada websites and applications faster, without compromising brand identity, accessibility, or bilingualism, by providing production-ready code, design assets, and documentation in one place.



2025–2026 key results



28 departments now use GCDS for live or planned services (+6 since last year).



GC Design System’s team adoption grew by 33%, up to 92 teams.



GC Design System-powered websites and applications doubled, reaching 20 across 8 departments.



Production ready
Moved from Alpha to a fully production ready system.



Single source of truth
Applications and authenticated experience audience needs included into the design system to create a single source of truth for all channels.



Easier to use
Required [Canada.ca](#) elements built directly into the design components, making them easier for teams to use correctly.



Improved accessibility

- Conducted independent accessibility audits.
- Tested with more than 300 participants to make services easier to use.



Powered by CDS: GC Design System use cases

Natural Sciences and Engineering Research Council of Canada

Used GCDS to deliver a consistent experience across a large departmental website.

Transport Canada

Used GCDS to power accessible public consultations.

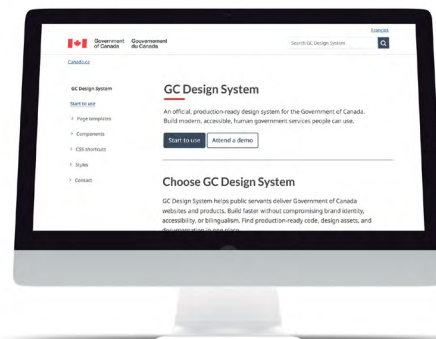
Royal Canadian Mounted Police

Used GCDS form components to streamline accessible online reporting.



“Instead of going through multiple webpages about how the government approaches certain components, I can just come to the components in Figma to see how it gets approached. GCDS has significantly improved my workflow when it comes to getting stakeholders onboard and quickly refining ideas.”

— User Experience Designer, Statistics Canada



Montage: CDS

CanadaLogin

CanadaLogin is becoming the Government of Canada's common digital front door, one secure sign in that unlocks access to multiple GC services.

CanadaLogin will replace more than 60 separate login systems over the next few years, including legacy services like GCKey and Sign In Canada that currently handle about 29 million monthly authentications. This transformation means people will no longer juggle multiple usernames and passwords to interact with government programs. With more than 30 million users set to migrate, the CanadaLogin team is focused on delivering a smooth transition that strengthens security and improves the sign-in experience for everyone. CanadaLogin lets users access government services; it is not a form of digital identity.

2025–2026 key results



Onboarding workshops began

Started onboarding workshops with partners using the legacy Sign In Canada solution in September 2025 to prepare for early migrations.



CanadaLogin website launched

The CanadaLogin [informational website](#) was launched in November 2025, giving partners a central hub and providing self-serve help content for end-users.



Enabled integration testing

Secured the Authority to Operate (ATO) in December 2025, enabling early adopters to begin integration testing.



Identified the right name

In December 2025, a research study was completed to find a public-facing name for GC Sign in. The study involved Canadians and led to the selection of “CanadaLogin,” which was officially adopted as the platform’s name in February 2026, replacing GC Sign in.



Delivered the first migration solution

The first migration solution for Sign In Canada partners was delivered in March 2026, paving the way for the onboarding of six departments across eight portals in new fiscal year.

What GC teams are saying about the migration to CanadaLogin



Source: www.magnific.com



“Your team’s prompt responses, guidance, and collaboration have been instrumental in ensuring a smooth rollout.”

– Lead Developer, PrairiesCan and PacifiCan



“We truly appreciate all the hard work and guidance you’ve provided so far, from the documentation to the workshops.”

– Client Services, Office of the Chief Information Officer of Canada

What end-users are saying during usability testing



“All I had to do was enter a few details and enter a few codes. It was very simple and straightforward, and nothing was confusing to me.”

– Usability testing participant



“I was able to complete all the steps with the screen reader to re-setting the password. I could use all the links, read all the buttons and error messages... The site worked great with the screen reader.”

– Accessibility testing participant

GC Issue and Verify

GC Issue and Verify is a new platform that will make it easy for departments to issue and verify the digital versions of physical credentials they already provide today, such as permits and licenses, for people to securely store and present them online and in-person.

 GC Issue and Verify A platform that lets departments issue and verify trusted digital credentials reliably, every time.	 GC Wallet A privacy respecting mobile app that lets people securely store, manage, and present their digital credentials whenever they need them.	 GC Verify A secure mobile application that allows service providers to request and verify digital credentials from a user's wallet, making it faster to confirm eligibility, qualifications, or authorization.
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2025–2026 key results

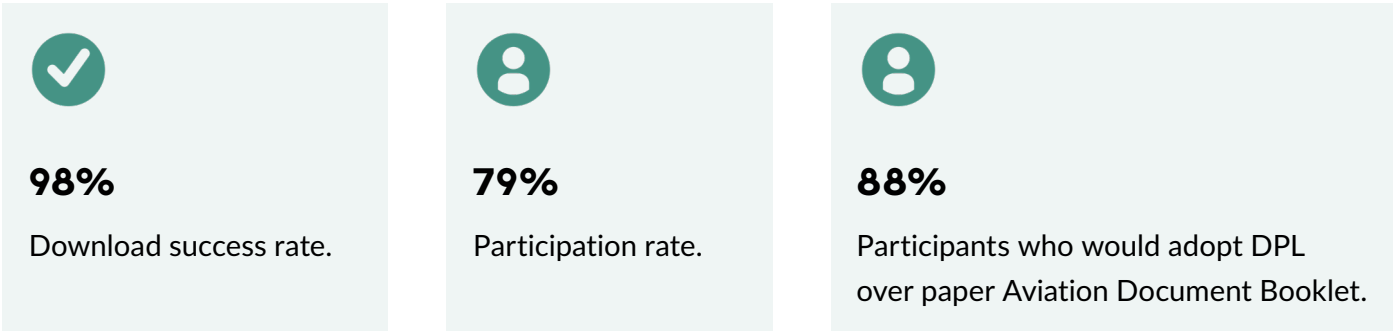
 GC Issue and Verify reached pilot-ready status, and the GC Wallet and GC Verify apps were made available only to pilot participants. This initial pilot testing took place on the Apple and Google app stores in July 2025.	 Launched the first real world use of GC issued digital credentials. This included Transport Canada's Digital Personnel License (DPL) in October 2025 and Immigration, Refugees and Citizenship Canada's (IRCC) Temporary Resident Visa in November 2025.	 With contributions from CDS, the Digital Governance Standards Institute published the second edition of the Technical Specification on Digital Credentials and Digital Trust Services in March 2026. This strengthened the framework that enables the recognition of digital credential solutions for use in federal jurisdiction.
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Powered by CDS: GC Issue and Verify use cases

Transport Canada (TC)

Began testing the issuance and verification of [Digital Personnel Licenses \(DPL\)](#) in October 2025, to streamline licensing processes for aviation professionals. Based on early results, the department chose to expand the number of participating cohorts and extend the pilot beyond the originally planned end date of February 2026 and the initial cap of 500 participants. As of March 2026, the latest findings are:



Source: www.magnific.com

Two green circular icons: one with a white person silhouette and one with a white speech bubble.

“The DPL trial has demonstrated how organizations can reduce costs while improving efficiency through faster processing and real-time validation. Users benefit from immediate access to their credentials, enhancing the overall client experience and reducing reliance on physical documents.”

— Program Manager, Transport Canada



Powered by CDS: GC Issue and Verify use cases

Immigration, Refugees and Citizenship Canada (IRCC)

Between November 2025 and February 2026, successfully tested the issuance, verification and use of digital temporary resident visas (TRVs) for Moroccan citizens who were approved to visit Canada.

The goal of the pilot was to gain insights in the field of digital travel documents as part of IRCC's client experience-focused digital improvements.

IRCC successfully tested the issuance, verification, revocation and deactivation processes, and has learned valuable lessons to inform future work in this space.



“Through our collaboration with CDS, IRCC was able to issue and validate digital visas using the GC Wallet and verification tools in a real-world setting. This allowed us to test how a digital credential performs end to end, including how it is stored, shared, and authenticated in practice. The pilot provided valuable insights into system integrity, client usability, and operational readiness, which will inform our next steps in advancing digital-first service delivery at IRCC.”

— Director General, Chief Transformation Office,
Immigration, Refugees and Citizenship Canada

Services

The Services team provides tailored, multidisciplinary digital problem-solving, offering the skills and expertise needed to co design sustainable services with departments.

Support ranges from problem framing and workshops to hands-on design testing, user-experience (UX) reviews, journey mapping, and service blueprinting, as well as design-leadership guidance. These services enable rapid project initiation, reduce reliance on solely external support while building in house capacity, and give departments access to an experienced team with deep expertise in UX, usability, accessibility, and service design.



Source: www.magnific.com

2025–2026 key results

The Services team completed 10 projects across the following 9 departments, including:

 Public Safety The Services team played a critical role in the successful launch of the Foreign Influence Transparency Registry by applying user centred design, accessibility standards, and service design expertise to refine key workflows and registration interactions. This work helped deliver an intuitive and accessible public-facing experience.	 Employment and Social Development Canada The team supported the GC Issue and Verify team by performing a UX expert review of their mobile applications and credential management portal, and by creating a lexicon to improve communication with clients.	 Shared Services Canada CDS supported the Atlantic Science Enterprise Centre multi-departmental science hub under LabsCanada with stakeholder engagement, business needs development, and the creation of user journey maps, stories, and use cases.
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Powered by CDS: Services use cases

Women and Gender Equality's Grants and Contributions Management System

Working with CDS, WAGE conducted usability testing for external users of the new Grants and Contributions Management System (GCMS). The Services team tailored a collaborative and flexible approach with the WAGE team, allowing for issues to be addressed quickly and to adapt to usability tests in real time. The Services team completed a heuristic evaluation and eight usability tests in a short timeframe. This was made possible by effective knowledge sharing, which improved familiarity with the tool, and strong communication between the Services and WAGE teams, particularly around expectations.



"[The Services team's] collaboration in coordinating and facilitating the external user testing phase played a vital role in advancing this work. The insights and findings provided have been instrumental in identifying key areas for improvement prior to launch and will continue to inform future enhancements."

— Director, Programs Operations, Grant and Contribution's Delivery at Women and Gender Equality (WAGE)

Canadian Heritage's Canada Strong Pass Initiative

In June 2025, the Services team delivered on an urgent engagement with Canadian Heritage to support the launch of the Canada Strong Pass, used by museums and cultural organizations across Canada to reduce admission costs for the public. Within days, the team completed a full heuristic evaluation, identified 20+ potential usability and accessibility issues, and offered actionable solutions.



"We were able to successfully launch the intake and accept applications within a couple of months - from initial concept through to application review. I would strongly recommend collaborating with the Digital Services team and exploring the products and tools they have developed."

— Manager, Digital Transformation, Canadian Heritage

Canada.ca

The Digital Transformation Office (DTO) curates the [Canada.ca](#) experience, providing digital design, user experience, content, and performance measurement guidance across the GC web presence and Canada.ca.

DTO Transition to ICS and CEO

In December 2025, the DTO team transitioned from CDS to the Integrated Channel and Solutions (ICS) Branch of Service Canada. This ensures greater alignment of expertise and resources for the government's flagship website. As part of this transition, DTO was renamed the Canada.ca Experience Office (CEO).

2025–2026 key results



Summer 2025

The team began testing AI Answers via four trials on Canada.ca, and developed guidance for designing AI help applications on the site.

- Across the trials, AI Answers answered over 7,000 questions with 96% accuracy in both official languages.
- Over 77% of feedback from users was positive; respondents reported saving time on searching and reading.
- It also revealed clear multilingual demand, with users engaging in more than 20 non official languages.
- Beyond user support, the trials surfaced content gaps, outdated information, and usability issues across departments, underscoring the agentic platform's value as both a service enhancement and a diagnostic tool capable of strengthening Canada.ca content and guidance.



October 2025

DTO launched a task based navigation page and co led a bilateral working group that produced web content on tariffs, trade, and other cross border priorities. The team supported the development of resources for businesses, workers, exporters and travelers affected by Canada–United States relations, facilitating access to information on tariffs, Canada-United States-Mexico Agreement (CUSMA) and financial aid for the [Canada–U.S. Overview](#).



As of December 2025

The team has supported 41 institutions through GC Feedback, a research tool that identifies user experience issues at the page level. Key improvements delivered included front-end measures to prevent the release of personal information, enhanced back-end scrubbing, and an improved Feedback Viewer experience.



Powered by CDS: Canada.ca use cases*



Source: www.magnific.com

Clear online self-service

is critical for the millions who rely on federal programs yearly. In response, the DTO team developed and tested AI Answers, a specialized AI chat agent that delivers brief plain language answers to users' questions using official GC sources. Across four trials, AI support consistently improved people's ability to find and access services, laying the foundation for broader 2026–2027 pilots and future [GC guidance for the design of AI help applications on Canada.ca](#).

* The AI Answers public trials are temporarily paused while infrastructure planning is finalized.



“ISC partners found AI Answers to be particularly adept at summarizing and pulling pertinent elements (for example, signatories, treaty promises, treaty territories and boundaries) in response to user questions about these complex topics. Many of these documents are not only in dense legal language, but in 19th century legal language, that AI Answers turned into answers a user could understand.”

— UX designer, Indigenous Services Canada

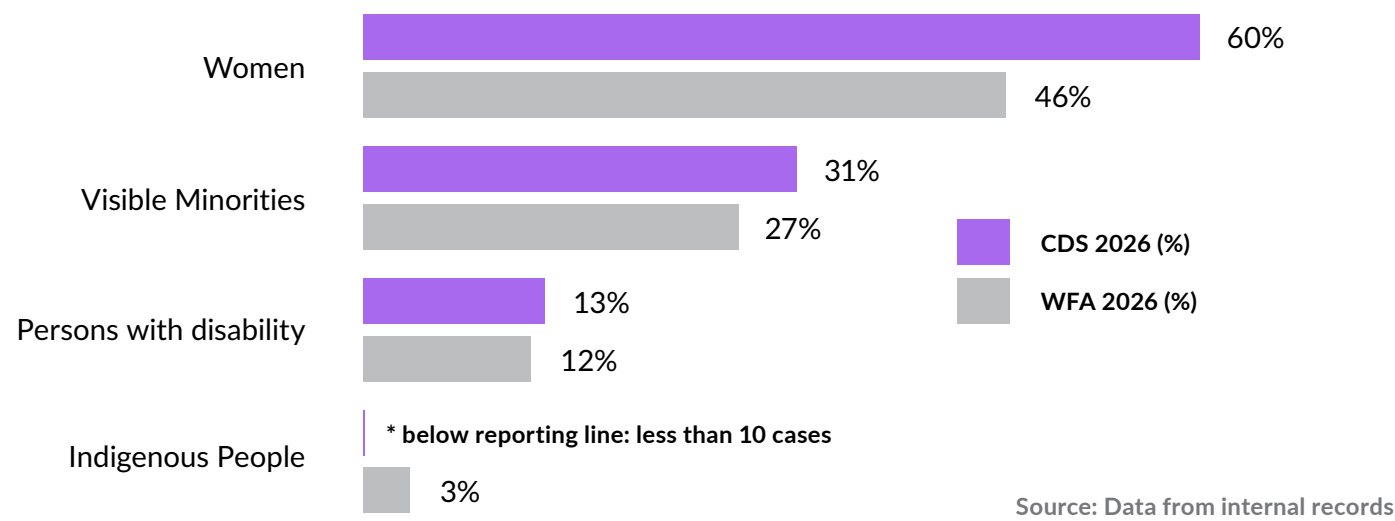
Serving Canada: meet the CDS team

CDS brings together interdisciplinary teams that bridge traditional silos. Our largest investment is in people, recruiting, training and developing diverse talent to partner with departments across government and strengthen in-house capacity to deliver secure, accessible services. Over the last year, CDS grew from 197 to 214 employees, reflecting its expanding role in advancing government digital service delivery. This steady, intentional growth shows CDS’s ability to scale while maintaining its specialized expertise and agility.

CDS team composition 2026 (%)

Information technology: 48	Administration: 15	Communications: 6
Policy Analysts: 21	Executives: 6	Other: 4

Representation at CDS



Key findings:

This chart shows Women represent 60% of CDS employees compared with 46% in the wider workforce availability benchmark (WFA). Visible minorities represent 31% at CDS compared with 27% in WFA. Persons with disabilities represent 13% at CDS compared with 12% in WFA. Indigenous representation is below the reporting threshold of 10 cases, while WFA representation is 3%.

Based on voluntary employee self identification, CDS’s workforce is relatively representative of the people it serves, with strong representation of women, persons with disabilities and visible minorities. Indigenous representation remains an area of continued focus as CDS works to strengthen inclusion and participation over time.

2025–2026 CDS financial summary

This year’s funding envelope reflects three distinct streams:



CDS’s core budget.



Enterprise Digital Credential Program funding secured through approved Treasury Board submissions.



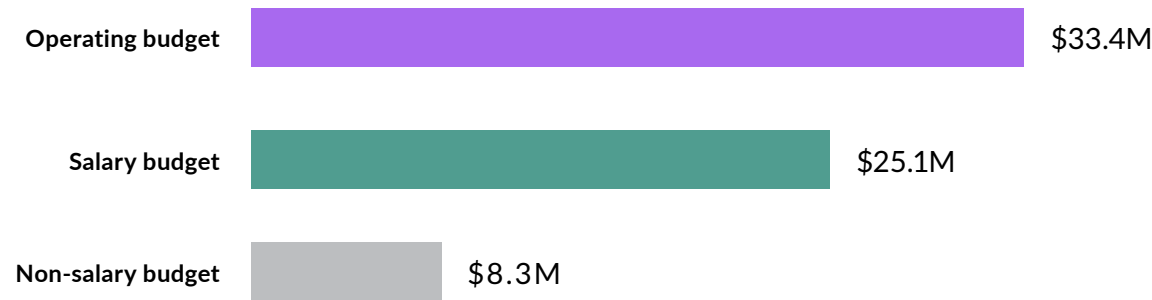
Agreements established through departmental partnerships.

Together, these complementary funding sources strengthened CDS’s capacity to deliver its mandate, scaling impact while maintaining a solid operational foundation.

Services to departments

CDS received \$28.3 million in cost recovered funds from departments to support the delivery and operation of shared digital services, primarily related to External Digital Credentials. This number represents a significant increase compared to last year’s \$3.4 million recovered.

2025–2026 CDS operating budget (M\$):



Source: Data from internal records

Key findings:

This chart shows the operating budget totals \$33.4M, consisting primarily of a \$25.1M salary budget and an \$8.3M non-salary budget. Salary expenditures represent the largest share of total operating costs.

Our model works because we invest in teams, not projects. Stable, core funding gives product teams the continuity and trust they need to build, operate, and improve shared digital services over time.

Advancing the CDS mission beyond federal and Canadian borders

The Canadian Digital Service (CDS) was created to help government teams design and deliver simple, reliable, and easy to use services for people in Canada. A core part of that mandate is building digital solutions that reduce duplication and make it easier for services to work together across departments and jurisdictions. This mission extends well beyond federal and even national borders.

Around the world, governments are investing in Digital Public Infrastructure (DPI), shared, interoperable digital building blocks such as digital credentials, payments, and data exchange systems. Like bridges and roads, these systems form essential public infrastructure that enables services to connect, scale, and operate seamlessly.

By advancing DPI, CDS strengthens Canada's digital sovereignty, supports cross government service delivery and beyond, including potential cross-sectoral collaboration and taps into global expertise to accelerate the development of our next generation of end-to-end products. This work positions Canada as both a contributor to, and a beneficiary of, a growing international movement toward open, interoperable, and sustainable digital infrastructure.

Shared digital foundations for modern public services

From January to March 2026, CDS partnered with the [Digital Governance Council](#) (DGC) to convene strategic roundtables that moved Canada's DPI conversation from exploration to action by:

- Mapping the Canadian DPI landscape
- Identifying high priority, real world use cases
- Exploring mechanisms for coordinated pan Canadian digital investment
- Insights from this work will be published on [CDS's blog](#).



Source: www.magnific.com

Stronger digital partnerships with the UK and EU

Over the past year, CDS laid the foundation for deeper collaboration with the United Kingdom (UK) and the European Union (EU) through cooperation agreements on shared priorities. These agreements strengthen alignment on digital service design, digital credentials, and interoperability, creating opportunities to exchange expertise, reuse proven approaches, and reduce duplication across borders.

Canada joins the Digital Public Goods Alliance

The Government of Canada, through CDS, recently formalized its membership in the [Digital Public Goods Alliance \(DPGA\)](#), a UN supported initiative advancing the Sustainable Development Goals through open technologies.

This milestone recognizes the value of CDS's approach: GC Notify, GC Forms, and GC Design System fully align with digital public goods principles, including open source software, open standards, open data, and strong privacy protections.

Membership in the DPGA strengthens Canada's alignment with global digital public goods efforts, expands opportunities for international collaboration, and amplifies the reach of Canadian digital infrastructure. With this foundation, CDS is well positioned to shape open, sustainable, high impact digital solutions both at home and abroad.



See how we're connecting the dots across the GC to better serve Canadians.

[Check out our 2026–2027 Tactical Plan](#)



Our clients and partners shape everything we do. Want to chat about our work?

[Let's talk](#)



Stay plugged in to the latest CDS news.

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CDS suite of products and services

In our role as a whole-of-government service transformation enabler, we deliver products and services that accelerate digital enablement and move toward a truly client-centred end-to-end GC service delivery experience.

How we approach our products and services

At CDS, our product and service teams operate in a continuous cycle of improvement, regularly iterating on their products, conducting user research, supporting users, enabling growth, and addressing technical debt as part of their ongoing responsibilities.

GC Notify

Empowering government to communicate more effectively with users by offering timely information delivered through email and SMS.

GC Forms

Helping government users quickly and easily publish simple, accessible, online forms that the public can use to access the services or benefits they need.

GC Design System

Helping public servants build and deliver Government of Canada websites and applications faster, without compromising brand identity, accessibility, or bilingualism, by providing production-ready code, design assets, and documentation in one place.

CanadaLogin

Providing a common digital front door — one secure sign in that unlocks access to multiple GC services.

GC Issue & Verify

Giving government departments the ability to issue and verify the digital versions of physical credentials they already provide today, such as permits and licenses, for people to securely store and present them online and in-person.

Service and Digital Toolkit

Sharing an easily accessible inventory of best practices, tools, templates, case studies and information to help public servants.

Services

Increasing GC capacity and readiness to adopt digital solutions, improving service delivery and reducing reliance on external contracting.

External Credential Management (ECM)

Enabling millions of people using anonymous credentials such as GCKey and Interac sign-in service to sign in to over 60 portals.



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Canada